

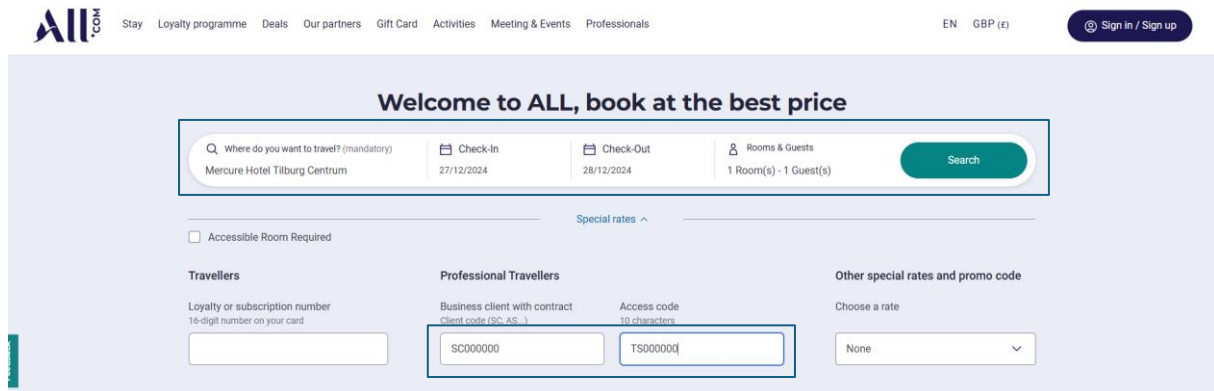
How to book with an E- Card

Click on 'Book My Stay' in the E-Card or visit: <https://all.accor.com/a/en.html>

Please enter the following details:

- **Destination**
Enter Mercure Hotel Tilburg Centrum, Hotel ibis Tilburg, or simply Tilburg.
- **Check-In**
Enter your preferred check-in date (arrival date).
- **Check-Out**
Enter your preferred check-out date (departure date).
- **Select Your Guests**
Indicate the number of rooms and guests.
- **Professional Travelers**
Enter your client code and access code in the designated fields.

Once you have completed the above steps, kindly click on 'Search'.



The screenshot shows the ALL.COM website interface. At the top, there is a navigation menu with links for Stay, Loyalty programme, Deals, Our partners, Gift Card, Activities, Meeting & Events, and Professionals. The currency is set to EN GBP (€) and there is a Sign in / Sign up button. The main heading is "Welcome to ALL, book at the best price". Below this is a search bar with the following fields: "Where do you want to travel? (mandatory)" with the value "Mercure Hotel Tilburg Centrum", "Check-in" with "27/12/2024", "Check-Out" with "28/12/2024", and "Rooms & Guests" with "1 Room(s) - 1 Guest(s)". A "Search" button is to the right. Below the search bar, there is a "Special rates" section with a dropdown arrow. Underneath, there are three columns of fields: "Travellers" with a "Loyalty or subscription number" field (16-digit number on your card), "Professional Travellers" with "Business client with contract" (Client code (SC, AS, ...)) containing "SC000000" and "Access code" (10 characters) containing "TS000000", and "Other special rates and promo code" with a "Choose a rate" dropdown menu set to "None".


The system is currently verifying the availability based on the information you have provided. Once this process is complete, your company name will appear at the top of the page, along with the available room types for the requested dates.

Tip!

If you do not see a specific room type on this page, it indicates that the room type is no longer available on your desired date.

You will also see your agreed price, the 'Negotiated Rate', on this page. It is listed next to the room types that are available for your company. Please refer to the blue arrow in the image below.

A Negotiated Rate is also available with this room



Standard Double Room

1 Double bed(s)

2 pers. max 23m² Bathtub/shower combination

Rainfall shower experience or Walk-in shower


From € 167.20

Fees and taxes included
1 night | 1 adult

[Choose this room](#)

[See the room details](#)

If a room type is not available for your company, you will not see the 'Negotiated Rate', but you will see the ALL discount of 10%. For more information about the ALL membership, you can visit www.all.accor.com/loyalty-program/cards-status-benefits-details/index.nl.shtml.



Standard Double Room

1 Double bed(s)

2 pers. max 23m² Bathtub/shower combination

Rainfall shower experience or Walk-in shower

Member rate

Not yet a [member](#) ? Register with one click when booking. It's free!

From € 184.33

Public rate from € 194.04

Fees and taxes included
1 night | 1 adult

[Choose this room](#)

[See the room details](#)

If your desired room type is available (with your 'Negotiated Rate'), you can book it by clicking on 'Choose this room' next to the relevant room type.

Standard Double Room
1 Double bed(s)
2 pers. max | 23m² | Bathtub/shower combination
Rainfall shower experience or Walk-in shower
[See the room details](#)

CHOOSE YOUR ROOM RATE

SAVER RATE
 Non-refundable **€ 167.20**
 Online payment
Fees and taxes included [Pricing conditions](#)

IFF 2025
 Cancel free of charge until Jan 16th 12:00 PM **€ 178.74** **Negotiated rate**
 No prepayment required
 Breakfast included
Fees and taxes included [Pricing conditions](#)

Summary:
 January 16, 2025 → January 17, 2025 (1 night)
 1 adult
 ROOM € 178.74
 See cart details
 TOTAL (fees and taxes included) € 178.74
 Continue

When the rates appear, you will by default see two rates: your agreed price (Negotiated Rate) and the rate for ALL members. Select your agreed price rate and click on Continue on the right. Please refer to the blue arrow in the image above.

Tip!

There is also a difference in terms and conditions. As shown in the example, the Negotiated Rate includes breakfast, while the Flexible Rate does not.

IFF 2025
 Cancel free of charge until Jan 16th 12:00 PM **€ 178.74** **Negotiated rate**
 No prepayment required
 Breakfast included
Fees and taxes included [Pricing conditions](#)

FLEXIBLE RATE
 Cancel free of charge until Jan 15th 11:59 PM **€ 185.78**
 No prepayment required
Fees and taxes included [Pricing conditions](#)

Summary:
 ROOM € 185.78
 See cart details
 TOTAL (fees and taxes included) € 185.78
 Continue


Once you have clicked on 'Continue,' you will be directed to the extras page. Here, you can add any additional services you wish for your stay, along with the associated costs.

If you do not wish to add any extras or have already added them, you can proceed by clicking on 'Confirm' on the right.

[Back to rates](#)

Choose options


For your room



LATE CHECK-OUT UP TO 6PM
Per room/stay
[See details](#)

€ 50.00
Fees and taxes included


Add



EARLY CHECK-IN FROM 8:00 AM
Per room/stay
[See details](#)

€ 35.00
Fees and taxes included



Add



Efteling tickets
Per unit
[See details](#)

€ 45.00
Fees and taxes included

Upgrade your room & enjoy more benefits

MERCURE HOTEL TILBURG CENTRUM
Hotels 4

🕒 Check-in 3:00 PM | Check-out 12:00 PM

📅 January 24, 2025 → January 25, 2025
1 night

👤 1 adult

ROOM	€ 146.28
OPTION(S)	€ 35.00

[See cart details](#)

TOTAL (fees and taxes included) € 181.28

Confirm

You will then reach the final step of the reservation, which is completing your booking. Please fill in the following information:

- Billing address
- Postal code
- City
- Country
- Phone number
- Email address

🗨️ How to contact you ?

Email address * (to receive your booking confirmation)
Example: name@domain.com

A reservation confirmation email will be sent to the address provided

Phone number *

Select your country and enter your phone number

📍 Where do you live ?

Billing address *

Additional address 1

Zip code *

City *

Country or region *

Once you have reviewed your company details and scroll further down, you will reach the rooms you have reserved. Here, you can enter the details of the guests who will be staying.

Details for the rooms attribution

Room 1
Standard Double Room

Title *

Mr ✓

First name *

Reservations ✓

Last name *

Mercure ✓

Nationality *
to help the hotelier to accommodate the traveler

Dutch ✓

Country or region *

United Kingdom ✓

Finally, you will find a section for comments regarding your reservation. Here, you can specify how the costs should be handled, including the following options:

- All costs are to be borne by the guest.
- All costs may be invoiced later.(only possible for Dutch companies)
Tip! Please specify which costs should be invoiced later.
- A portion of the costs is for the guest's account, and a portion may be invoiced later.
Tip! Please specify which costs this applies to.

In addition to these comments, you can also provide preferences for the stay, such as:

- Room preferences
- Special occasions

Please note that we cannot guarantee these preferences, but we will do our best to accommodate your requests regarding room preferences.

Once everything is filled out, click on 'Confirm.' Please refer to the blue arrow below.

🔍 A clarification to add? ^

What is the reason for your stay? *(optional)*

Leisure Business

Message to the hotel *(optional)*
255 max characters. Please enter your message in spanish, english, dutch, french, german

Your message will be sent to the hotel when your booking is complete. We cannot guarantee that your requests will be met.

Confirm

Finally,
the
are



you will reach the page with
guarantee details, where there
two options:

- **The guarantee lies with the guest**

If the guest is required to provide a guarantee (rather than the company), you can choose to guarantee the reservation by providing credit card details. These can be the guest's or the company's credit card details. You can check the box for 'Guarantee your reservation for an arrival after 2:00 PM.'
- **The guarantee lies with the company**

If the company is guaranteeing a later arrival for the guest, the company details are already in our system, and the reservation is therefore guaranteed. No additional details need to be filled in.

If you prefer, you can also enter the company's credit card details here. You can check the box for 'Guarantee your reservation for an arrival after 2:00 PM.'

To be paid

At the hotel	€ 146.28
- Stay	

Your payment will be made at the hotel.

Your booking is guaranteed until 12:00 PM
If you would like to secure the booking for your arrival 12:00 PM, you must provide your bank card details.

Guarantee your booking for an arrival after 12:00 PM

Confirm your guarantee

Please be aware that you will not be charged.
We need these details to guarantee your booking.
The hotel may ask you to present this bank card.
You will pay for your stay at the hotel.
Remember to cancel your booking in advance if you are unable to go to the hotel. Otherwise, the account will be debited according to [Rate cancellation conditions](#)

Bank card ⋮

VISA

All the fields below are required :

Cardholder's name *

If you wish to provide a guarantee, you will need to confirm your guarantee by filling in the following details:

- Card Type



- Cardholder Name
- Card Number
- Expiration Date
- Security Code

Tip!

Once you have filled in all the details, you can choose to save the card information for a future reservation.

If all the information is correct, you can click on 'Confirm.'

Bank card ⋮

VISA  

All the fields below are required :

Cardholder's name *

 ✓

Card number *

Between 1 and 20 digits

 ✓

Expiration date *

Month Year

MM

By clicking on "Confirm", I accept the [General Conditions of Sale](#) and [sales and cancellation conditions](#) of the tariff.

Confirm



As a final step, you will see a summary of your reservation. Please review these details carefully.